



SUSTAINABILITY REPORT 2023-2025

In 2022, we joined the European SUSTOUR project, aimed at promoting sustainability among European tour operators. We undertook the Travelife certification process (the leading international sustainability certification in the travel industry) to increase awareness and improve our environmental and social performance. In July 2023 we obtained the Travelife Partner status. From July 2023 to July 2025, we took the following steps, integrating sustainability into internal office management, partner relations and travel package development:

- Organized meetings with agency staff to discuss the sustainability policy and the actions to be taken to achieve the set goals;
- Monitored paper, promotional materials, water and electricity consumption to reduce waste;
- Selected an electricity supplier that uses renewable sources;
- Purchased sustainable office cleaning products;
- Completed occupational safety training courses;
- Supported local associations committed to environmental and social issues;
- Communicated our commitment to sustainability to customers and local partners, publishing our sustainability policy on our website and social media accounts;
- Shared our collaboration policy with our partners;
- Verified our partners' commitment to sustainability through a survey;
- Identified collaborators to be involved in the sustainability path;
- started collaborations with certified Travelife partners and/or Travelife Certified partners in selected destinations;
- Planned the rental of less polluting cars in at least two European destinations (Azores and Iceland);

Tackling climate change and its negative effects on the ecosystems and communities in which we operate, over the next two years we intend to continue our efforts by:

- Calculate the emissions of our packages;
- Find a project to reduce the CO2 produced;
- Improve our training on the environmental sustainability of the various services that make up our travel packages;
- Involve more partners in this path through sustainability;

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